Deirdre Callaghan Junior Salesforce Developer

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PROFILE SUMMARY

- **Junior Salesforce Developer** with **2 years** writing **Apex and Lightning Web Components** for a **private bank's client onboarding** team, after **4 years as a Salesforce administrator** at a water utility.
- Works in **Apex**, **SOQL** and **Lightning Web Components**, builds **record-triggered flows**, calls APIs through **Named Credentials**, and ships with the **Salesforce CLI**, Git and GitHub Actions.
- Knows the **Flow vs Apex** call from the admin side, writes **bulkified trigger handlers** that follow the team's framework, and tests every class with **real assertions**, not coverage padding.
- Works with **relationship managers**, **business analysts** and the **core banking integration team** in two-week sprints, demoing new screens to the bankers who use them.
- Ran **Flow lunch sessions** for 6 new admins at Scottish Water, wrote the team's **Named Credentials setup guide** at Barclays, and is studying for **Platform Developer II**.

TECHNICAL SKILLS

Apex & Query Languages:	Apex, SOQL, SOSL, JavaScript, Batch Apex
Lightning & UI:	Lightning Web Components, Lightning Data Service, SLDS, Lightning App Builder
Declarative Tools:	Flow Builder, record-triggered flows, validation rules, duplicate rules, permission set groups
Integration & APIs:	REST API, Named Credentials, Platform Events (basics), Data Loader
Testing & Code Quality:	Apex unit tests, test data factories, Jest, Salesforce Code Analyzer
DevOps & Source Control:	Salesforce CLI, Git, GitHub Actions, scratch orgs, sandboxes
Clouds & Platform:	Financial Services Cloud, Sales Cloud, Service Cloud

EDUCATION

University of Strathclyde — B.Sc. in Computer Science — Glasgow, UK · Sep 2016 to Jun 2020

Salesforce Certifications — Platform Developer, Platform Administrator — 2021 to 2025

WORK EXPERIENCE

Barclays — Salesforce Developer — Glasgow, UK · Oct 2024 to Present

- Wrote **Apex** trigger handlers for the client onboarding object, moving 6 old triggers onto the team's **handler framework** and cutting duplicate client records from 340 a month to **25**.
- Built 7 **Lightning Web Components** for relationship managers, including a client summary card on the **wire service** with **Jest** tests, cutting the clicks to open a client file from 9 to **3**.
- Wrote Apex **REST callouts** through **Named Credentials** to pull portfolio values from the core banking platform, with a retry queue that brought failed syncs down to **0.4%**.
- Moved the nightly client review job from a scheduled flow to **Batch Apex**, so it now handles **52,000** client records without the **CPU time limit** failures it hit 3 nights a week.
- Raised Apex test coverage on the onboarding package from 68% to **91%** with assertions on real outcomes, and added **Salesforce Code Analyzer** to the team's **GitHub Actions** checks.

Scottish Water — Salesforce Administrator — Dunfermline, UK · Aug 2020 to Sep 2024

- Rebuilt 34 **Workflow Rules** and **Process Builder** processes as **record-triggered flows** for customer service, saving the team about **6 hours** of manual case updates a week.
- Replaced 22 cloned profiles with **permission sets** and **permission set groups** for **1,400** service and field users, so each team kept only the access its work needs.
- Cleaned up accounts and contacts with **duplicate rules**, matching rules and **Data Loader** jobs, taking duplicate accounts from 9% to under **1%** before the field app went live.