Tariq Yusuf Junior Network Administrator

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PROFILE SUMMARY

- **Junior Network Administrator** with **2 years** on the network team of a **statewide hospital system**, covering downtown Indianapolis hospitals and outpatient clinics, after **2 years of contract IT support**.
- Works daily in **Cisco Catalyst** switches, **Cisco Meraki** Wi-Fi, **Palo Alto Networks** firewalls, Microsoft DNS and DHCP, SolarWinds NPM and **Wireshark**, and holds the **CCNA** and **CompTIA Network+**.
- Learning **change control** from the senior admins: writes the change request, the test plan and the **rollback steps** for each switch change, and checks the config backup before touching anything.
- Works with the **service desk**, clinical engineering and the **security team** on tickets that cross teams, and takes **after-hours on-call** 1 week in 6 alongside a senior admin.
- Keeps the **closet and port records** for the clinics current, wrote the service desk's **Wi-Fi troubleshooting guide**, and is studying for the **CCNP Enterprise** core exam.

TECHNICAL SKILLS

Switching & Routing:	Cisco Catalyst 9200 and 9300, VLANs, 802.1Q trunking, Spanning Tree (RSTP), OSPF (basics)
Wireless:	Cisco Meraki MR, WPA2 and WPA3-Enterprise, guest SSIDs, Meraki dashboard
Security & Remote Access:	Palo Alto Networks (rule changes), GlobalProtect, Cisco ISE (MAB), 802.1X
WAN & SD-WAN:	Meraki MX, site-to-site VPN, carrier tickets
Network Services:	Microsoft DNS, DHCP, Infoblox, subnetting
Monitoring & Troubleshooting:	SolarWinds NPM, Wireshark, ping and traceroute, ServiceNow
Automation & Documentation:	Python (basics), Netmiko, Visio, Confluence

EDUCATION

Cisco — **CCNA certification** — Online · Mar 2025

Ivy Tech Community College — **A.A.S. in Network Infrastructure, CompTIA Network+** — Indianapolis, IN · Aug 2020 to May 2022

WORK EXPERIENCE

Indiana University Health — Junior Network Administrator — Indianapolis, IN · Jun 2024 to Present

- Replaced **58** aging access switches in clinic closets with **Catalyst 9200** units, copying VLANs, voice VLANs and PoE settings from the backed-up configs, so no clinic lost its phones during a cutover.
- Moved the **Cisco Meraki** access points at 11 outpatient clinics to new channel plans after nurses reported dropped workstation carts, which cut Wi-Fi tickets from those clinics by **46%**.
- Added **1,300** infusion pumps, printers and badge readers to **Cisco ISE** profiling with MAB, so each device type lands in its own medical device VLAN instead of the staff network.
- Cleaned up **Microsoft DHCP** scopes for 74 clinic subnets before the move to **Infoblox**, deleting stale reservations and fixing overlaps, which ended the **9** IP conflict tickets the desk got each month.
- Worked 640 network tickets in my first year with **SolarWinds NPM** and **Wireshark**, and closed **78%** of them without handing off to a senior admin.

Insight Global — IT Support Analyst (Contract) — Indianapolis, IN · Aug 2022 to May 2024

- Swapped failed routers and **Meraki MX** appliances at a logistics client's **23** warehouses, and worked the carrier tickets until each site's internet circuit and LTE backup came back up.
- Reset **GlobalProtect** VPN profiles and certificates for remote staff and wrote the fix into the knowledge base, which cut repeat VPN tickets by about **a third**.
- Drew **Visio** floor plans with switch and access point locations for the client's **4** largest warehouses, which the network team used to plan its next Wi-Fi refresh.