Lucienne Baptiste Senior Documentation Engineer

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PROFILE SUMMARY

- **Senior Documentation Engineer** with **9 years** on developer docs systems, now running the build, reference generation and quality checks for Pulumi's **Hugo** docs site and its **SDK and CLI reference**.
- Works in **TypeScript**, **Go** and **Python**, builds on **Hugo** with **Algolia** search, writes **Vale** rules, and ships through **GitHub Actions** to **Amazon S3** and CloudFront.
- Known for **reference regenerated on every upstream release**, **code examples tested in CI** and **large URL moves with no lost traffic**, after 3.5 years on Auth0's docs platform.
- Works with the CLI, SDK and cloud provider engineering teams, the technical writers and DevRel, and reviews every docs change that touches the build.
- Mentors **2** engineers on the docs build, wrote the **docs contribution guide** engineers follow, and runs weekly **docs build office hours**.

TECHNICAL SKILLS

Programming & Scripting:	TypeScript, Go, Python, Bash
Docs Site Generators:	Hugo, Next.js, Docusaurus
Markup & Content Formats:	Markdown, YAML, Go templates, JSON Schema
API Reference Tooling:	TypeDoc, Sphinx autodoc, DocFX, Cobra doc generation, OpenAPI
CI, Hosting & Previews:	GitHub Actions, Amazon S3, Amazon CloudFront, Pulumi, Docker
Docs Quality Tools:	Vale, markdownlint, lychee, Jest
Search & Analytics:	Algolia DocSearch, Google Analytics 4, Google Search Console, Looker Studio

EDUCATION

University of Washington — **B.S. in Informatics** — Seattle, WA · Sep 2013 to Jun 2017

WORK EXPERIENCE

Pulumi — **Senior Documentation Engineer** — Seattle, WA · Apr 2021 to Present

- Set up **GitHub Actions** workflows that regenerate the **TypeScript**, **Python**, **Go** and **.NET** SDK reference and the CLI docs whenever an upstream repo cuts a release, cutting reference lag from up to 3 weeks to **same day**.
- Split the **Hugo** build into cached sections with prebuilt reference pages, cutting pull request preview builds from 24 to **7 minutes**.
- Wrote **Vale** rules for product terms and a CI job that runs **310** code examples in 4 languages against each new release, which stopped **26** broken examples from going live in a year.
- Planned the move of **1,800** pages into the new IaC docs section with the writers, shipping a redirect for every old path and keeping the drop in organic search traffic under **2%**.
- Rebuilt the **Algolia** index with separate records for reference and guides so guides rank first for task searches, raising search click-through from 37% to **58%**.

Auth0 — **Documentation Engineer** — Bellevue, WA · Aug 2017 to Mar 2021

- Helped move **2,500** docs pages from the old docs app to a new **React** docs site, with a redirect map for every URL that kept 404s under **0.5%** after launch.
- Built page templates and a shared **Markdown** component set for the **40** engineers who wrote SDK quickstarts, cutting docs review rounds from 4 to 2.
- Added page feedback and **Google Analytics** events to every docs page and sent writers a weekly list of the worst pages, cutting "not helpful" votes by **31%**.