

Mateo Fernandez

Junior DevOps Engineer

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PROFILE SUMMARY

- **Junior DevOps Engineer** with **2 years** on a **direct-to-consumer e-commerce stack**, across **staging environments, CI pipelines, and on-call tooling**, specializing in **infrastructure as code, pipeline repair, and patch automation**, after two years as a Linux sysadmin.
- Hands-on across infrastructure as code (**Terraform**), cloud (**AWS**: EC2, S3, IAM, VPC), containers (**Docker**), CI/CD (**GitHub Actions**), configuration management (**Ansible**), and monitoring (**Datadog**), with working knowledge of Kubernetes and Helm.
- Growing expertise in **Terraform module authoring, pipeline migration, and runbook writing**, using **peer-reviewed plans** and **weekly on-call hand-offs** to ship **changes that do not need rolling back**.
- Works inside a **6-engineer platform team** with senior DevOps, backend, and SRE, joining code reviews, runbook reviews, and the on-call rotation for the order and checkout services.
- Sysadmin background is the useful half of the job: **comfortable on a broken box at 2am**, with the **Python** and **Bash** to turn the fix into a script the next day.

TECHNICAL SKILLS

Infrastructure as Code:	Terraform, Ansible, Packer (basics), module authoring, peer-reviewed plans
Cloud:	AWS (EC2, S3, IAM, VPC, CloudWatch), cost tagging, basic networking
Containers & Orchestration:	Docker, Kubernetes (kubecttl, basics), Helm (basics)
CI/CD:	GitHub Actions, Jenkins (read and edit), pipeline migration, caching and secrets in CI
Operating Systems:	Linux (Ubuntu, RHEL), patching, user provisioning, systemd, shell scripting
Observability:	Datadog dashboards, CloudWatch, basic SLO definitions, log review
Languages:	Python, Bash, YAML, HCL, Git

EDUCATION

City College of San Francisco	A.S. in Computer Networking	San Francisco, CA · Sep 2019 - May 2021
HashiCorp	Terraform Associate	Remote · Feb 2025

WORK EXPERIENCE

Allbirds	Junior DevOps Engineer	San Francisco, CA · Sep 2023 - Present
• Maintain 8 Terraform modules for the staging environment and dev VPCs, shipping 22 module updates under senior review with zero rollbacks, each one applied through a peer-reviewed plan. • Fixed 34 broken CI runs in GitHub Actions over six months and paired with a senior engineer to migrate 12 pipelines off Jenkins, cutting the median build from 14 minutes to 6. • Wrote and maintain 9 runbooks for the order and checkout services, which took the average incident hand-off from 25 minutes to 15 across the on-call rotation. • Built a Bash and Python toolkit for routine EC2 patching across 60 instances, replacing a manual checklist and removing about 4 hours of toil a week. • Contributed Datadog dashboards and the first SLO definitions for the cart service (p95 latency, 5xx rate) under senior mentorship, now used in the weekly reliability review.		
Postmates	Junior Systems Administrator	San Francisco, CA · Jun 2021 - Aug 2023
• Administered 120 Linux servers across Ubuntu and RHEL, handling patching, user provisioning, and after-hours incident response on a 4-engineer ops team. • Wrote 22 Ansible playbooks to replace manual SSH workflows, cutting routine patching from 6 hours to under 90 minutes for a typical batch. • Shadowed the DevOps team on a Jenkins-to-GitHub-Actions trial, porting 5 pipelines and learning Terraform on a sandbox AWS account, which is where the pivot started.		