Tomás Ó Braonáin Delivery Director

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PROFILE SUMMARY

- **Delivery Director** with **15 years** in **IT consultancy delivery** for banks, insurers and the public sector, now leading delivery for **Version 1**'s financial services practice in Dublin.
- Runs delivery in **Jira** and Confluence with **Power BI** flow dashboards, works across **Scrum, Kanban and hybrid** contracts, and holds the **PMP** and ITIL 4 Foundation.
- Strongest in **portfolio delivery governance**, **engagement recovery**, **estimation and change control** and **flow-based forecasting**, with a record of turning red engagements into renewals.
- Works with **client CIOs and CTOs**, account directors, **practice leads**, Finance and **partner vendors**, and chairs the weekly engagement review for every live account.
- Leads **11 delivery managers** (hiring, levelling and coaching), wrote the practice's **delivery standard**, and runs the quarterly delivery academy for newly promoted managers.

TECHNICAL SKILLS

Delivery Methods & Frameworks:	Scrum, Kanban, SAFe, Hybrid delivery, PRINCE2, Lean portfolio management
Delivery & Planning Tools:	Jira, Confluence, Jira Align, Azure DevOps, Microsoft Project
Forecasting & Reporting:	Monte Carlo forecasting, DORA metrics, Power BI, Excel, Portfolio dashboards
Risk & Governance Practices:	RAID logs, Steering committees, Stage gates, Change control, Delivery assurance reviews
Release & Service Management:	Release planning, Cutover planning, Change advisory board (CAB), ITIL 4, ServiceNow
Commercial & Vendor Management:	SOW management, Fixed-price and T&M contracts, Margin tracking, Estimation models, Vendor management
Certifications:	PMP, ITIL 4 Foundation, PRINCE2 Practitioner

EDUCATION

University College Dublin — Bachelor of Commerce (BComm) — Dublin, Ireland · Sep 2007 to Jun 2011

Project Management Institute — Project Management Professional (PMP) — Online · Sep 2016

WORK EXPERIENCE

Version 1 — Delivery Director, Financial Services — Dublin, Ireland · Jan 2018 to Present

- Lead delivery for the financial services practice: **14** client engagements, 11 delivery managers and about 220 consultants in Dublin, Belfast and London, for banks, insurers and a regulator.
- Took practice delivery margin from **18% to 27%** in 3 years by fixing estimation, writing change control into every SOW and stopping unpaid scope at the weekly engagement review.
- Recovered **4** at-risk engagements worth €9M combined with written recovery plans, a weekly RAID review and escalation to the client CIO when needed, and all 4 renewed the next year.
- Rolled out flow metrics and Monte Carlo forecasting across the practice in **Jira** and Power BI, raising on-time milestone delivery from **64% to 89%** over 6 quarters.
- Run quarterly delivery reviews with the CIOs of all 9 client accounts, using a one-page report per account, and grew annual practice delivery revenue from **€29M to €38M**.

Accenture — Manager, Technology Delivery — Dublin, Ireland · Aug 2011 to Dec 2017

- Led delivery of a **€12M** core banking replacement for an Irish bank across 3 countries and 5 vendors, with a weekend cutover rehearsed twice before go-live.
- Ran a weekly dependency board across the 5 vendors' teams and cut cross-vendor blockers older than a week from **31 to 8** before the first release.
- Built the estimation model the practice adopted for fixed-price bids, cutting average budget overrun on new engagements from **22% to 7%**.