Tadeusz Wiśniewski Junior Database Administrator

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PROFILE SUMMARY

- **Junior Database Administrator** with **2 years** looking after SQL Server and PostgreSQL at **InPost**, the parcel locker company, after **4 years on the IT service desk** at Nokia.
- Works across relational (**SQL Server 2022**, **PostgreSQL 16**), backup (native backups, **pgBackRest**), monitoring (**Zabbix**, Query Store) and scripting (**PowerShell**, **T-SQL**), and holds the **Azure Database Administrator Associate** certification.
- Strongest in **restore testing**, **index and statistics maintenance** and **monthly patching**, and helped move the first test databases to **Azure SQL Database** this year.
- Part of a **5-person database team** working with developers and the infrastructure group, taking **second-line escalations** and joining the **on-call rotation** one week in five.
- Wrote the team's **restore runbook** in Polish and English, and shows new service desk hires how to **triage database tickets** before they reach the DBAs.

TECHNICAL SKILLS

Relational Databases:	SQL Server 2019 and 2022, PostgreSQL 15 and 16, MySQL 8.4 (basics)
NoSQL & Caching:	Redis (basics)
HA & Backup Tools:	Always On availability groups, log shipping, native SQL Server backups, pgBackRest
Cloud Database Services:	Azure SQL Database, Azure SQL Managed Instance (lab)
Monitoring & Performance Tools:	Query Store, execution plans, pg_stat_statements, Zabbix, Grafana
Security & Compliance:	role-based access, Transparent Data Encryption, access logging, GDPR
Scripting & Automation:	T-SQL, PL/pgSQL, PowerShell, Bash, Git

EDUCATION

AGH University of Krakow — **B.Eng. in Computer Science** — Kraków, Poland · Oct 2016 to Feb 2020

Microsoft — **Microsoft Certified: Azure Database Administrator Associate (DP-300)** — Online · Aug 2025

WORK EXPERIENCE

InPost — **Junior Database Administrator** — Kraków, Poland · Oct 2024 to Present

- Patch and support **62 SQL Server and PostgreSQL instances** across production and test, applying cumulative updates every month inside a 2-hour window with no failed rollouts so far.
- Rebuilt the backup jobs for the parcel tracking databases and started monthly restore drills on a test server, taking a full tested restore from never tried to **35 minutes**.
- Tuned **28 slow queries** found in Query Store, mostly missing indexes and stale statistics, cutting the nightly depot report from 9 minutes to 40 seconds.
- Dropped **140 unused and duplicate indexes** across 9 databases after checking usage stats with the developers, reclaiming 380 GB and taking 2 hours off nightly maintenance.
- Joined the quarterly failover tests for the parcel tracking availability group and wrote the step-by-step runbook, cutting a manual failover from 25 minutes to **6**.

Nokia — **IT Service Desk Analyst** — Kraków, Poland · Mar 2020 to Sep 2024

- Handled about **1,100 tickets a year** for a 4,000-person site, from database access requests and broken reports to application errors.
- Automated password resets and 6 recurring report requests in PowerShell, giving the desk back about **5 hours a week**.
- Escalated database incidents with logs, timings and steps to reproduce, and **40 of those write-ups** led to permanent fixes by the database team.